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Vaccination queries?

If you have questions about the
COVID-19 vaccination programme:

 enquiries@nottsc.gov.uk

 0300 500 80 80



Vaccination helpline

We are supporting the NHS to deal with 'non clinical' vaccination questions.

If you have a query please contact us on enquiries@nottsc.gov.uk or call 0300 500 80 80.

Please note that you **cannot** use these contact details to book a vaccination appointment.

We know there is a lot of information about the Covid-19 vaccine and many of us have questions. So to help we've put together some frequently asked questions we're receiving, it's worth checking these before you contact us as the answer to your query may be there.

Information is changing all the time so these will be updated regularly. Please share this useful resource with friends, family and neighbours.

[Vaccine FAQs](#)

Reminder

If you are aged 70+ or know someone who is that hasn't yet booked their vaccine appointment please encourage them to get booked in. Use the link below to make an appointment online.

Book appointment

Housebound vaccination service

A special 'roving team' of vaccinators made up of healthcare staff, GPs and nurses is delivering the service to housebound residents. A resident is deemed to be housebound when they are unable to leave their home environment through physical and/or psychological illness.

Those who are housebound will have been identified by their registered GP.

Residents who are housebound have been receiving a letter to inform them how to book their appointment.

Any resident who has not received a letter can call the vaccination booking line on 0115 883 4640.

For more information on the roll out of this service please read the frequently asked questions [pdf].



Housebound vaccine service FAQs

You can still leave home to get a Covid19 test during lockdown

Self-isolate immediately and book a test if you have any of these symptoms:

- a high temperature
- a new, continuous cough
- a loss of, or change to, your sense of smell or taste

Call 119 or [book online](#).



If you test positive, have your contacts handy for when NHS Test & Trace call!

NHS Test & Trace service will contact you by phone, email or text. It's important that you share with them details of people you've had close contact with recently (e.g. people you work with) and places you have visited to help stop the spread of the virus.

Remember, if you have symptoms or test positive you must self-isolate straight away for 10 days. If you live in the same household as someone with coronavirus symptoms, you must also self-isolate straight away for 10 days.

Failure to self-isolate can result in a fine, starting from £1,000.

Find out more about test and trace

Community asymptomatic testing for people without symptoms

Community testing sites for people without symptoms are being rolled out across the county and we are prioritising those who cannot work from home, including people who are doing essential voluntary work.

Up to a third of people who test positive for coronavirus have no symptoms and can therefore spread the virus without knowing. This means that testing asymptomatic people (those without symptoms) is an important part of what we're doing to identify those who may have the virus, and support them with self-isolation to stop the spread of the Covid-19 through our communities.

Community testing for people with no symptoms is currently taking place in [Mansfield](#) and in the Worksop area of [Bassetlaw](#).



[Find out more](#)

Vaccine fact check

The NHS will contact you when it's your turn to have the COVID-19 vaccination. Remember, the vaccine is FREE of charge and the NHS will never ask you to share bank details to confirm your identity.

The NHS will never ask for:

- your bank account or card details
- your pin or banking password
- copies of personal documents to prove your identity

[Spotting a scam](#)

NHS

**COVID-19 VACCINE
FACT CHECK**

The COVID-19 vaccine will always be available free of charge.

The NHS will never ask you to share bank details to confirm your identity.

Stay entertained and educated in lockdown with Inspire Online

Inspire's online library service has activities for the whole family to enjoy while staying safe at home. Find books, author events and reading ideas all at #InspireOnline.

Children can enjoy fun online experiences including The Girl of Ink and Stars audio drama and Story Explorers: Rainforest Rescue, an online interactive storytelling adventure in association with Nottingham Playhouse. Plus, keep an eye out for half term activities too!



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